





Cover·More

COVER-MORE APP



From the big to the small things – sometimes holidays do not go to plan. Whether you’ve lost your luggage, become stuck in torrential weather, need to check your insurance coverage or get medical advice, the Cover-More app is here to help.

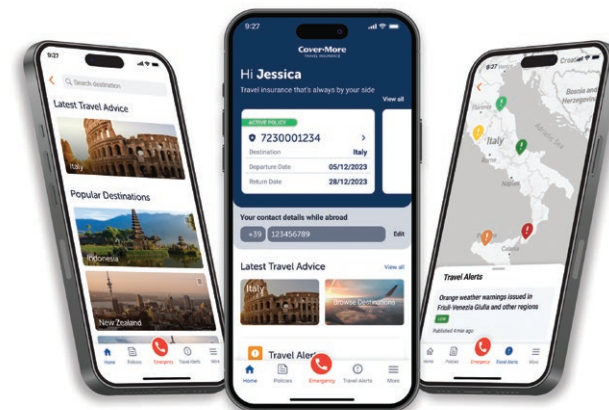
### Cover-More App

-  **Real-time safety alerts** – Important travel information delivered directly to your phone.
-  **Travel assistance** – Help is just one tap away with 24/7 connectivity to our Cover-More Assist team.
-  **Up-to-date travel advice** – Country and city intelligence reports including the latest COVID information.
-  **Policy coverage and document access** – Access your policy details in the palm of your hand anytime, anywhere

### On Call Medical Assistance

Need help finding a pharmacy in Madrid? Or a doctor in a location close to you? When medical assistance is needed, simply tap to connect to Cover-More Assist, our 24/7 overseas medical and emergency assistance team.

Travel insurance that’s always by your side



### How to download

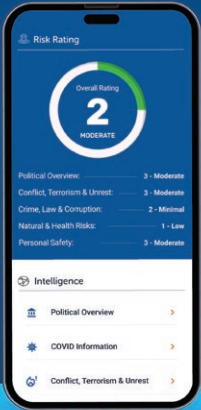
To use, simply download the app and enter your policy number in to add your trip.



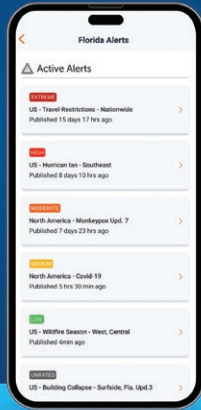
Cover·More TRAVEL INSURANCE

Your use of the Cover-More App is subject to the Terms and Conditions. Please note your mobile device must be compatible with international networks to use certain features overseas, such as calls to assistance support. Message, data, roaming rates and charges may apply to your use of the Cover-More App and you may be charged by your mobile carrier or other service provider. The Cover-More App is not a substitute for medical advice or treatment. By using the Cover-More App you consent to the collection and processing of your personal information as described in the Privacy Policy. Limits, sub-limits, conditions and exclusions apply. Insurance administered by Cover-More Insurance Services Pty. Ltd. (ABN 95 003 114 145, AFSL 241713) on behalf of the product issuer, Zurich Australian Insurance Limited (ABN 13 000 296 640, AFSL 232507). Any advice is general advice only. Please consider your financial situation, needs and objectives and read the Combined FSG/PDS before deciding to buy this insurance.

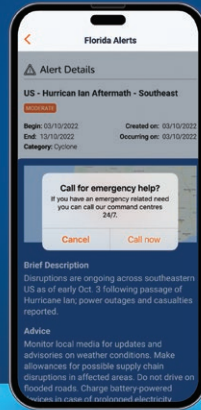
**Stay Informed**  
via expert advice before  
and during your trip



**Feel Protected**  
while you're travelling with  
real-time safety alerts



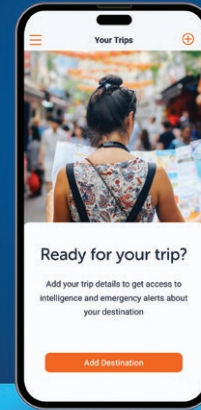
**Get Assistance**  
anywhere in the world  
24/7



**Be Prepared**  
for your destination with  
country specific intelligence



**We're There**  
every step of the journey



## Real-time travel alerts

With relevant safety advice and alerts on your smartphone's lock screen or within our Cover-More app, you can focus on what matters most while you're travelling: enjoying your trip.

The app provides a direct communication channel to alert you on:

- Natural disasters
- Crime incidents
- Extreme weather events
- Transportation issues
- Civil unrest



## Location Aware

Using the GPS coordinates, accessed via your smartphone, the Cover-More app is able to know where you are and provide you assistance for that location.



**Around the globe** – The Cover-More Assist team are able to detect your location, realise you are in a new country and offer you assistance based on this location.



**24/7 access** – Help is usually needed at the most inopportune times and Cover-More Assist are there to answer the call.



**Protection when and where you need it** – Knowledge is the best protection, but when circumstances call for immediate help the app provides all of the necessary features to get you to safety.

## Top Tips

- Enable push notifications and location services permissions so we can notify you of travel incidents near you
- Ensure your contact phone number is correct if you are using a SIM or eSIM so we can contact you in an emergency.
- Don't wait until you're on your travels to explore the app - download and learn about your travel destination before you go!

**Cover-More**  
TRAVEL INSURANCE